



# USER MANUAL FOR ON-LINE PAYMENT

**CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA** Home | Staff Login | RTI | Sitemap

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**View & Pay Electricity Bill Online**

**Brief About CESU**

The name of CESCO's utility has been changed to Central Electricity Supply Utility of Orissa (CESU). The OERC vide its notification dated 16.09.2006 has vested all the assets, rights, liabilities and the power of administration and general superintendence including control of finance and manpower of CESCO's utility with CESU. [Read More...](#)

**Our Vision**

- To ensure uninterrupted quality and reliable power supply to its consumers.
- To be the best distribution utility of India.
- To make every work place a safe working place.
- To be Socially responsible for employees and society.

**Our Mission**

- Be a corporate responsible to care for human beings.
- To adopt a profitable policy to create a happy workforce & adopt best work culture & practices.
- To Follow fair labour welfare practices & by eliminating fear of redundancy from the mind of people through proper training.
- Managing the change process by good and fair HRD Practices.
- To deploy latest technologies in the system to bring transparency.

**Core Values**

- Customer Focus

**customer care**  
we care...about you  
Dial 1912 Or  
0674-2391110  
For Solution to All Electricity Supply Problems

**Important Information**

Step 1 : Click on this link.



CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA

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The screenshot shows the website interface for the Central Electricity Supply Utility of Odisha. The header includes the logo and the text 'CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA'. Navigation links for 'Home', 'Staff Login', 'RTI', and 'Sitemap' are visible. A left sidebar contains a menu with items like 'About Cesu', 'Services', 'Regulations', 'Energy Conservation', 'Human Resources', 'Media Center', 'Tenders', 'Customer Corner', 'Staff Login', 'FAQs', and 'Contact Us'. The main content area is titled 'Customer Corner - Bill Info' and contains a 'Bill Info' section. Within this section, there are three links: 'Consumer Portal' (with a person at a desk icon), 'CESU Intranet Portal' (with a group of people icon), and 'Link1' and 'Link2'. A large blue arrow points to the 'Consumer Portal' link, with a text box containing the instruction 'Step 2 : Click on Consumer Portal Link'.



CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA

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**CESU Consumer Portal**

Welcome : Guest

Preferred Link [Connect Link1](#)

Preferred Link [Connect Link2](#)

Incase of Link failure :: Select another link for connection

Step 3 : Click on either Connect Link1 or Connect Link2



## USER MANUAL FOR ON-LINE PAYMENT

**CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA** CESU  
CESU DISTRIBUTES  
LIGHT TO LIVES

IDCO TOWERS, 2ND FLOOR, JANPATH, BHUBANESWAR-751022

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**Consumer Corner**

- New Connection ▶
- Downloads ▶
- Additional Information ▶
- Regulatory Information**
- Tariff/Regulation ▶
- Grievances
- Complaints ▶
- RTI
- RTI ▶

**Electricity related issues**  
Dial  
1912 OR 0674-2391110

Welcome: Guest

Welcome to CESU Consumer Information Portal. We at CESU, have been constantly striving to innovate and provide services to exceed customer expectations.

Through this portal, we are attempting to reach out to all our customers who will find it convenient to seek information and do meaningful transactions. We hope you find it a worthwhile experience and the navigation user friendly.

We value your suggestions. So, please do not hesitate to provide your feedback ! We look forward to hear from you!

After Login, you can view and pay your bills, raise and track service requests.

**MY ACCOUNT**

Division

Type\*

Account No

(if you have 12 digits consumer no. please enter the last 8 digits)  
\* [Click to know bill types](#)

Captcha

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Copyright 2016 CESU | Site best viewed in Microsoft Internet Explorer 7.0+ in 1024x768 resolution.

Step 4 : Select the Division Name

Select SBM or Non-SBM Consumer

Enter the Account No.

Enter the Captcha

Click on Login



## USER MANUAL FOR ON-LINE PAYMENT

My Account

Profile

Billing ▶

Payment Options ▶

Register ▶

Grievances

Complaints ▶

FeedBack

FeedBack

Consumer No. [Redacted]

Consumer Old No. [Redacted]

Consumer Name and Address  
[Redacted]

Mobile No. [Redacted]

e-Mail ID: [Redacted]

Circle Name

:BBSR1

Division Name

:BED

Sub-Div Name

:TEMPLE

Section Name

:OLD TOWN 1

Route Name

:O.T.-1-03

Power Status

:OK

Category

:DOM

PSS/Feeder/DT Details

:0193/0193059

[ BADAGADA / MAUSIMA /  
SARUGADIA]

Back

Logout

Quick Pay

Step 5 : Click on Quick Pay Link

Electricity related issues Dial 1912 or 0674-2391110

SAVE ENERGY SAVE MONEY



## USER MANUAL FOR ON-LINE PAYMENT

Bill Month	Bill Date	Current Reading	Unit bill	Energy Charge	Electricity Duty	Meter Rent	Fix Charge	Gross Due	Rebate Amt	Rebate Date	Amount Paid	Collection Date
<a href="#">06/2016</a>	22-JUN-16	12907	153	557.6	22.3	0	80	660.11	15.3	30/06/2016	645	23-JUN-16
<a href="#">07/2016</a>	20-JUL-16	13065	158	578.6	23.14	0	80	681.55	15.8	31/07/2016	666	27-JUL-16
<a href="#">08/2016</a>	22-AUG-16	13207	142	511.4	20.46	0	80	611.61	14.2	31/08/2016	597	27-AUG-16
<a href="#">09/2016</a>	21-SEP-16	13342	135	482	19.28	0	80	581.69	13.5	30/09/2016	568	23-SEP-16
<a href="#">10/2016</a>	21-OCT-16	13458	116	402.2	16.09	0	80	498.48	11.6	31/10/2016	487	21-OCT-16
<a href="#">11/2016</a>	21-NOV-16	13569	111	381.2	15.25	0	80	476.33	11.1	30/11/2016	465	22-NOV-16
<a href="#">12/2016</a>	19-DEC-16	13685	116	402.2	16.09	0	80	498.52	11.6	31/12/2016	487	30-DEC-16
<a href="#">01/2017</a>	20-JAN-17	13795	110	377	15.08	0	80	472	11	31/01/2017	461	25-JAN-17
<a href="#">02/2017</a>	21-FEB-17	13916	121	423.2	16.93	0	80	520.13	12.1	28/02/2017	510	27-FEB-17
<a href="#">03/2017</a>	21-MAR-17	14032	116	402.2	16.09	0	80	496.32	11.6	31/03/2017	485	21-MAR-17
<a href="#">04/2017</a>	22-APR-17	14161	129	464.7	18.59	0	80	563.01	12.9	30/04/2017	550	25-APR-17
<a href="#">05/2017</a>	20-MAY-17	14317	156	580.8	23.23	0	80	684.14	15.6	31/05/2017	669	23-MAY-17

[Back](#) [Payment History](#) [Pay Bill Online](#)

Step 6 : Select Pay Bill Online button

To pay the bill Online, [register](#) your mobile number with CESU.

Note : For any further information, please contact your Section/Sub-division/Division office.

This report is prepared as per the data received from billing divisions. In case of any dispute please contact your billing division office.





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CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA

<b>Welcome SUSAMA NAYAK</b>			
Consumer Account Number:	03000170	Circle :	BBSR1
Consumer Old Code :	036117315490	Division :	BED
Consumer Address :	PLOT NO.2305/A	Sub-Division :	TEMPLE
	GOUTAM NAGAR.OLD TOWN	Section :	OLD TOWN 1
Mobile No. :	9*****3014	Route Name :	O.T.-1-03
e-Mail ID :	S*****Y@CESCOORISSA.COM	Power Status :	OK
		Category :	DOM

### PAYMENT DETAILS

Billed Amount to be pay : Rs.

Payment Mode :  Netbanking  Credit Card  Debit Card

Step 7: The amount shall display automatically if the current month bill available in the server other wise the system shall prompt to enter the amount and also select the mode of payment.



CENTRAL ELECTRICITY SUPPLY UTILITY OF ODISHA

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### AVAILABLE PAYMENT GATEWAY(S)



Notes: Payment once made on-line cannot be refunded but shall be adjusted in the current month/future bill.

Click

Step 8 :  
Select the  
payment  
gateway  
and  
proceed for  
On-line  
payment